IQAS-025

Rights and Obligations of CABs

AMENDMENT SHEET

Sr. No.	Page No.	Clause No.	Date of Amendment	Reasons of amendment	Amendment details	Remark	Approved by
1.	--	--	28.10.2026	Periodic Review as per document control procedure	Detailing as part of periodic review	Replaces previous issue 01 dated 20.11.2023	R.S. Rana
2.							
3.							

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1. **Objective**
   To inform the rights and obligations of the CABs.
2. **Scope:**
   All the accredited and applicant CABs comes under the preview of this document.
3. **Responsibility:**
   The competent authority shall be responsible to inform the rights and obligations of the CABs
4. **Reference**
   Clause 4 to 7 of quality manual
5. **Rights and obligation of the CABs**

5.1. Rights

1. The Accredited CABs may use IQAS symbol for the accredited scope of accreditation subject to compliance to terms and conditions for use of IQAS symbol as per the policy document IQAS-007.
2. In case of dissatisfaction with respect to the assessor or IQAS employee a CAB may lodge complaint to the competent authority.
3. The CAB may appeal against any adverse accreditation decision taken by the IQAS. The appeal may be lodged to the competent authority.
4. The CAB may object the appointment of any assessor with valid reason before the appointment.
5. The CAB may request for onsite pre assessment.
6. The CAB may request for the split assessment.
7. The CAB may request for the assessment in online mode, which will be decided by IQAS as per requirement. Decision of IQAS will be final and binding on the CAB, in this regard.

5.2. Obligations of CABs

1. CABs are obligated to comply continuously to the terms and conditions of IQAS to maintain accreditation (Refer-IQAS-006) and terms and conditions for use of IQAS symbol by CABs (Refer-IQAS-007).
2. The CAB shall pay the accreditation fee within the time.
3. The CAB shall arrange required facilities for the assessment.
4. The CAB shall allow access the assessment team in the required sections of the CAB at the time of assessment.
5. Any adverse action(s) by Regulators/Govt. Authorities, taken against the CABs has to be reported by the CAB, within 7 days of such action(s), to IQAS